

# **Ravenblack Products**

## **Multi-Agent Scheduler - Release Notes Version 1.3**

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# Version 1.3 Highlights

(Added compatibility up to version 22.3)

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| Passive Mode feature.  | Add a maintenance option to enable performance analysis metrics against the original scheduling script (allows customers to measure performance without RBMAS functionality applied).  |
| Performance Analysis feature.  | Extended performance analysis functionality to provide detailed information about every aspect of scheduled runs.  |
| Algorithm Improvements.  | The original script was identical to the original WebReports scheduling script. In this version we have improved the algorithm for running WebReports in short intervals.  |
| Enable option from maintenance screen.   | Previously RBMAS functionality could only be enabled by adding agents. This version provides a dedicated option to enable RBMAS.   |
| Upgrade Functionality  | This version is designed to detect when a new version of RBMAS has been installed, and to identify if the Job Script or the "Registry" (used to manage the WebReport allocation) have been upgraded. An option is provided to execute an changes to the existing registry, and to deploy a new Job Script. |
| <ul style="list-style-type: none"> <li>• Miscellaneous bug fixes and minor improvements.</li> <li>• Renamed "Primary" agent to "Default" agent.</li> </ul> |  |

## Installation

The software is built as a “Content Server Application” (CSApp) and can be installed as per any CS application. A restart will be required following installation; however, if the Ravenblack Sub-tag Loader tool (RBSL) is present on the system, it can also be used to load the application’s custom sug-tags to avoid a restart.

Note that to update from any prior version, the previous version should be uninstalled in order to do a fresh install of 1.3 This version was not tested as a CSApps upgrade and there appear to be some bugs with the CSApps upgrade which we would need to work around. No data will be lost by re-installing.

## Documentation

Please refer to the Multi-Agent Scheduler Administration guide for more detailed information about all aspects of this application.

Once installed, this application takes over the usual Manage Schedules option in the admin pages, (`...cs.exe?func=webreports.ManageSchedule`)

## CS Versions

This version is currently certified for Content Server releases from 20.1 to 22.3 but should work well with versions as far back as 16.2. Please notify us if you have any problems with earlier versions or if you are unsure about compatibility. The product has also been tested with support for old and new type perspectives and various changes in application deployment.

## Browser Versions

Current versions of Chrome, Firefox, Edge and Safari should work with a few documented exceptions. IE 11 is not supported.

Contact [support@ravenblackts.com](mailto:support@ravenblackts.com) for further information on compatibility with any components and versions not listed here.

## OS Versions

This product has only been tested on Windows Server based operating systems (as supported by Content Server). No issues with other operating systems are anticipated as all functionality works through the OpenText virtual machine, and agent management is handled automatically by Content Server software. Contact [support@ravenblackts.com](mailto:support@ravenblackts.com) for more information.

## Known Issues/anomalies

- We recommend that after deleting an agent, or changing the default agent, the Save Agent Data option should be executed prior to making further changes. In future the software will enforce this as a mandatory practice.

## About Ravenblack

Ravenblack Technical Services enables users of OpenText Content Intelligence, Perspectives, and Smart View to get more out of their investments in OpenText Content Suite and Extended ECM (xECM) platforms. Owned by Greg Petti, one of the original founders of Resonate Knowledge Technologies (RKT), Ravenblack provides consulting, best practice advice, training, and development services to organizations around the world.