

## Fresh features, pro tips, and new training

Hi there,

As summer winds down and fall routines resume, we hope you're making the most of these last few warm, sunny days. Here at Ravenblack, we've been busy making improvements that help you get the most out of your Content Server applications, so you can focus on what matters most.

In this edition, you'll see why our newest product is a game changer for Smart View, discover whether AI can really help with WebReports development, and get a first look at our new WebReports Specialist course (using Eclipse). Whether you're looking for new ways to optimize or just want to stay in the loop, there's something for everyone.

Don't forget to follow us on [LinkedIn](#) for real-time updates and reach out anytime at [info@ravenblackts.com](mailto:info@ravenblackts.com)—we'd love to hear from you!

## Product spotlight: 5 game-changing Dynamic Widgets features that will elevate your Smart View experience

If you've been struggling with the limitations of Content Server Smart View, you're not alone. While Smart View encourages adoption with its sleek interface, most customers quickly hit walls when trying to create truly tailored, business-ready applications. The static layouts, limited widget interaction, and restricted customization options have left many developers frustrated.

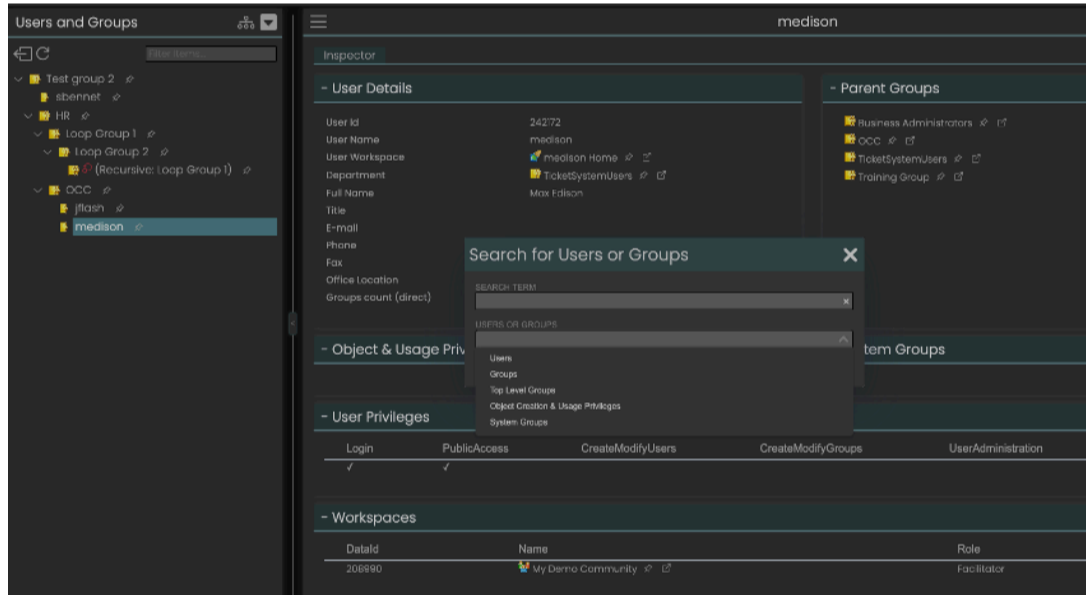
But what if there was a solution that could give you the flexibility of classic ActiveView and WebReports with all the power of modern Smart View? [In this article](#), we share the top five game-changing features of Ravenblack Dynamic Widgets that will change your Smart View experience.



## New RBAA feature: Users and Groups Interface

Typically, when we talk about the Ravenblack Application Analyzer (RBAA), we love to mention the features that boost efficiency (and lower costs) for developers and support personnel, but this month we're excited to highlight a new feature for administrators—an interface for managing users and groups!

This new functionality uses our powerful extension of the Content Server UI to load and inspect users and groups, using the hierarchical display feature to show nested groups and users, and the dynamic inspection sections to provide quick visibility of all pertinent information—in one place. Built-in audits help to identify and reveal circular nesting issues with groups. [Install the latest version of RBAA 2.1.0 to take advantage of this new functionality.](#)



## On the blog: Can ChatGPT help with WebReports development?

**We were curious too — so we put it to the test.**

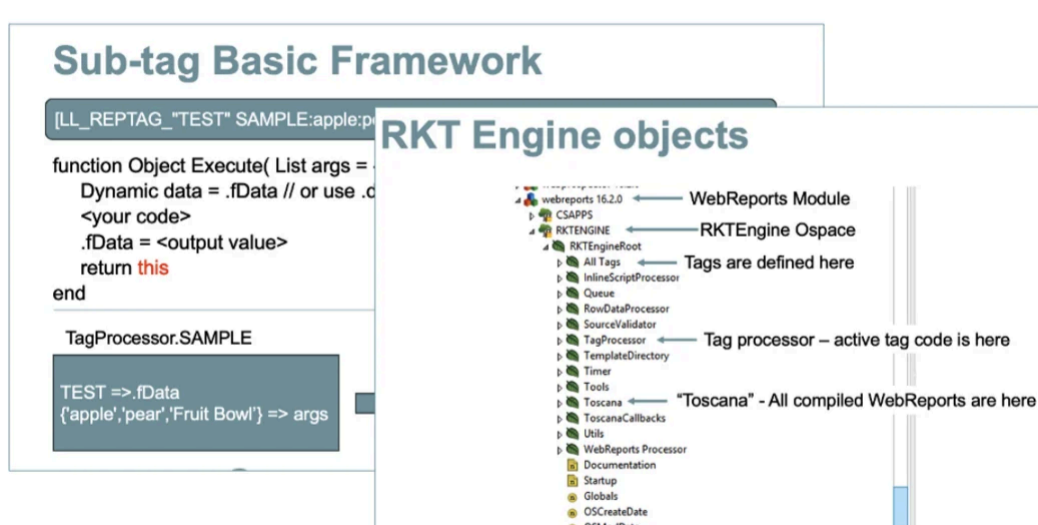
Ravenblack developer Andrew Batiuk gave ChatGPT a real-world challenge using our custom Sub-Tag Suite as an example. The AI surprised us by accurately extrapolating brand-new syntax to create largely accurate descriptions and examples—with a dash of overconfidence.

The verdict? AI can't do the job of a WebReports developer yet, but we were very impressed with what it could do, and we see great benefit in using AI to complement our existing productivity toolset. We're already working to establish techniques and tools to vastly increase user productivity using our tools and generative AI. [Read the full recap here](#)

## New WebReports Specialist course (using Eclipse)

In our newest course offering, we go beyond OpenText's standard courses, and those we've previously offered, to provide all of the tips, tricks and tools used by some of the original architects of the WebReports family of products. You'll gain a specialist level of knowledge about WebReports architecture and using Eclipse (the OScript builder) to troubleshoot your WebReports. We also include training on developing sub-tags, resulting in the creation of a fully working drop-in sub-tag, based on a real requirement for your company.

We're currently delivering this remotely to individual organizations in a two-part, 2.5-hour session format. We will also be offering open (multi-customer) courses in the future, based on demand. [Find a full course outline here](#), and let us know if you're interested in taking your development knowledge and skills to the next level! Contact us at [info@ravenblackts.com](mailto:info@ravenblackts.com) to register.



Sample slides from the WebReports Specialist course

Follow us on [LinkedIn](#) and subscribe to our [YouTube channel](#) for product updates and promotions.

