

## Restore calm to your system this season

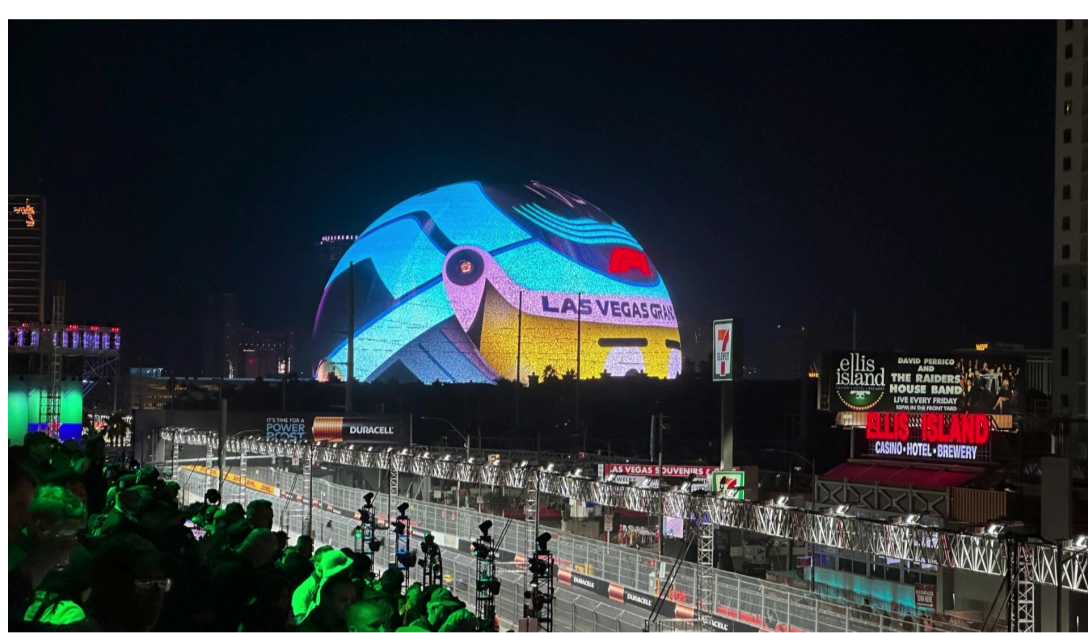
Hi there,

The holidays are almost here, and with them extra demands and tasks all competing for your time. While we can't help with your to-do lists, we might be able to find you some time in your workday. We've been busy this fall refining our toolbox of products to make the development, support and administration of your Content Server solutions as quick and painless (and cost effective) as possible.

Since this is our final newsletter of the year we want to thank you for your business, support and feedback this year. We were so excited to catch up with many of you at OpenText World in Las Vegas (highlights below), and look forward to connecting with folks again in the new year.

Until then, you can follow us on [LinkedIn](#) where we'll continue to post any new content or product updates. And of course, you can always reach us at [info@ravenblackts.com](mailto:info@ravenblackts.com).

Wishing you a wonderful holiday season and Happy New Year!



## SolEx Expo: Tame your WebReports & Smart View

All videos now available on demand

We were proud to sponsor the OT SolEx Virtual Expo in November where we had the opportunity to share two presentations. You can also catch other sessions from the Expo on demand [here](#).

### 1. Feature presentation: Taming WebReports

Our live presentation was a thorough overview of how we help customers “tame” WebReports and WebReports applications on their system. This is a service we provide but the video focuses on the Ravenblack tools we use to make this easy and how our customers can take charge of their own destiny, dramatically reducing development, support, and admin time to save money and expedite their end user requests.

**Solex Partners Expo**

**Solving the Tribble Effect:**

**How Ravenblack Tames your WebReports Technical Debt**

Greg Petti – President  
Darren Hodder – Product Management

### 2. Pre-recorded presentation: Taming Smart View

Well maybe not taming, but we've developed a new product that makes it much easier to build your business customizations for Smart View, leveraging WebReports and Ravenblack Dynamic Widgets to build virtually any solution within Smart View – without a complicated development environment. Using demos, this video goes through the problems we are solving and how we are solving them. This is an in-depth video but is divided into chapters so you can skip to the sections most applicable to your business.

**Ravenblack Products**

**Dynamic Widgets for Content Server Smart View**

RAVENBLACK TECHNICAL SERVICES

## Product feature: Dynamic Widgets now available

Over the last few months we've been putting the finishing touches on our latest product and are heading into some rigorous beta testing. Dynamic Widgets extends our rich tool box of WebReports enhancements to make Smart View development using WebReports widgets significantly more powerful. With a product like this, beta testing is crucial to ensure our first release candidate hits as many use cases as possible. If you're interested in participating, reach out to us at [info@ravenblackts.com](mailto:info@ravenblackts.com). If you don't have time to watch our longer video presentation above, check out this [data sheet](#) or this [five-minute video](#).

## Introducing our latest sub-tags

We're excited to add two new sub-tags to the [Ravenblack Sub-Tag Suite](#).

**RB\_SORT** was inspired by one of our customers who wanted to dynamically build sort parameters based on the attributes in a category. The standard SORT content control tag doesn't allow for this type of flexibility so we created a sub-tag that can be used to define multiple sort parameters using FOR loops and variables etc, prior to executing a SORT.

**RB\_LISTACTION** is featured in our Advent Of Code video (coming soon on LinkedIn) where we demonstrated how using this tag to modify LISTS reduced the execution time by nearly 70%. This sub-tag provides a variety of features to allow adding, removing, pushing or popping values to and from OScript lists. Contact us for more information, or to take advantage of our free sub-tag suite offer, you can submit a request [here](#).

Follow us on LinkedIn and subscribe to our YouTube channel for product updates and promotions.



